

March 18, 2020

The Department of Social Services is committed to ensuring the continuity of essential services during the COVID 19 pandemic. Essential Services include:

- Child Welfare Services – emergency response and assuring safety of dependent children.
- Adult Protective Services – emergency response and assuring safety of seniors and dependent adults from abuse.
- In Home Supportive Services (IHSS) – Intake and reassessments triggered by reports of change in needs, IHSS Payroll, and the Public Authority for IHSS if a care provider is needed.
- Community Benefits Eligibility functions – New applications, authorizing changes, resolving issues for the continuation of benefits.
- Human Resources – payroll and activities supporting staff health and safety.
- Administrative Services – Supporting continuity of information systems, facility usage, and benefit issuance.

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| <p><b>Report Suspected Child Abuse or Neglect</b><br/>1-800-606-6618</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <p><b>Report Suspected Elder Abuse or Exploitation</b><br/>1-800-510-2020</p> |
| <p><b>Electronic Benefit Transfer (EBT) Cards</b><br/>Call M-F 8 a.m. to 5 p.m. 877-890-4488</p> <p>Emergency In Person Services Only at the following locations:<br/> <ul style="list-style-type: none"> <li>• 1000 S. Main St., Ste. 209, Salinas</li> <li>• 1281 Broadway Ave., Seaside</li> <li>• 200 Broadway St., King City</li> </ul> </p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                               |
| <p><b>Temporary financial assistance to economically disadvantaged families.</b><br/>           Medical, CalFresh, CalWORKs<br/>           Online <a href="http://www.c4yourself.com">www.c4yourself.com</a> OR <a href="http://www.c4yourself.com en Español">www.c4yourself.com en Español</a></p> <p>Medical, CalFresh, CalWORKs, General Assistance,<br/>           Call M-F 8 a.m. to 5 p.m. New Applications:1-866-323-1953, Current Recipients:1-877-410-8823,<br/>           TTY/TTD Phone #: (831) 755-4867</p> <p>Medi-Cal 1-800-300-1506 (Covered CA – For Medi-Cal Only)</p> <p>Emergency In Person Services Only at the following locations:<br/> <ul style="list-style-type: none"> <li>• 1000 S. Main St. Ste. 216 Salinas</li> <li>• 1281 Broadway Ave., Seaside</li> <li>• 200 Broadway St., King City</li> </ul> </p> |                                                                               |
| <p><b>Welfare-To-Work, Childcare &amp; Family Stabilization</b><br/>           Call M-F 8 a.m. to 5 p.m. 800- 870-4750, 831- 755-4452, TTY/TTD #: (831) 754-8791</p> <p>Drop off documents only at the following locations:<br/> <ul style="list-style-type: none"> <li>• 730 La Guardia St., Salinas</li> <li>• 1281 Broadway Ave., Seaside</li> <li>• 200 Broadway St., King City</li> </ul> </p>                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                               |
| <p><b>Foster Care &amp; Adoptions</b> Call M-F 8 a.m. to 5 p.m. 831-755-4661</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                               |
| <p><b>Senior Information and Referral Assistance In Home Supportive Services, Public Authority and Adult Protective Services</b><br/>           Call M-F 8 a.m. to 5 p.m. 800-510-2020, 831-755-4466, TTY/TTD Phone #: (831) 784-2131</p> <p>Drop off documents only at the following locations:<br/> <ul style="list-style-type: none"> <li>• 1000 S. Main St. Ste. 211 Salinas</li> <li>• 2620 First Ave., Marina</li> </ul> </p>                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                               |
| <p><b>Military &amp; Veterans Affairs</b> Rides to Palo Alto and all outreach efforts are postponed until further notice. All other services are available by phone/video or online.</p> <p>Online <a href="http://mvao.org">mvao.org</a></p> <p>Call M-F 8 a.m. to 5 p.m. 831-647-7613</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                               |